



Conversational AI that delivers real results

The Chatlayer platform

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 **chatlayer**
by sinch

Chatlayer empowers you to have authentic conversations with your users and customers, through the power of AI. Our platform drives long-term results for business and technical users – from simple to complex requirements, and from SME to Large Enterprise. Our smart no-code platform was built from the ground up to scale with you, both in volume and in functionality.

But what does this mean for your business?

It means that ...

... you're in control

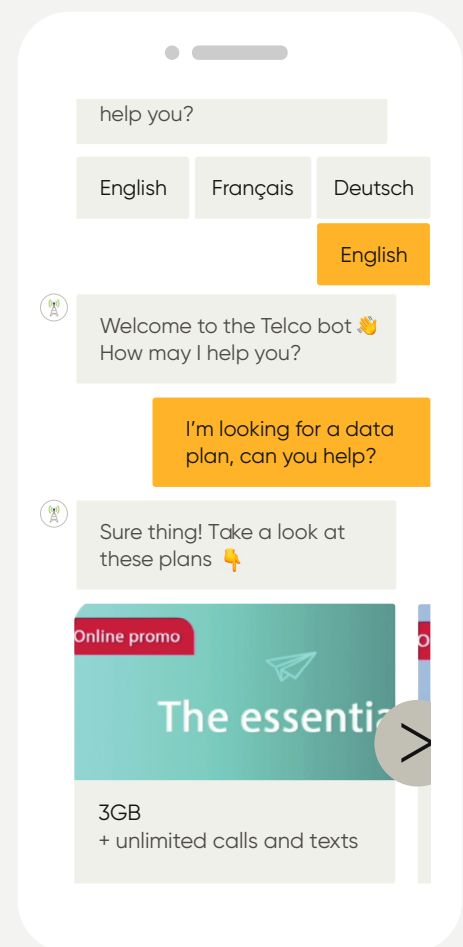
Do you want to build Conversational AI engagements yourself, using our Visual Builder Framework? Check out our tutorials and start building within 30 minutes.

... you can learn from the best

Choose fit-for-purpose templates to hit the ground running, using proven best-practices – that work for our hundreds of enterprise clients – to rapidly create compelling conversations. From Customer Support to Lead Generation, and from rich text to voice.

... we're here to help

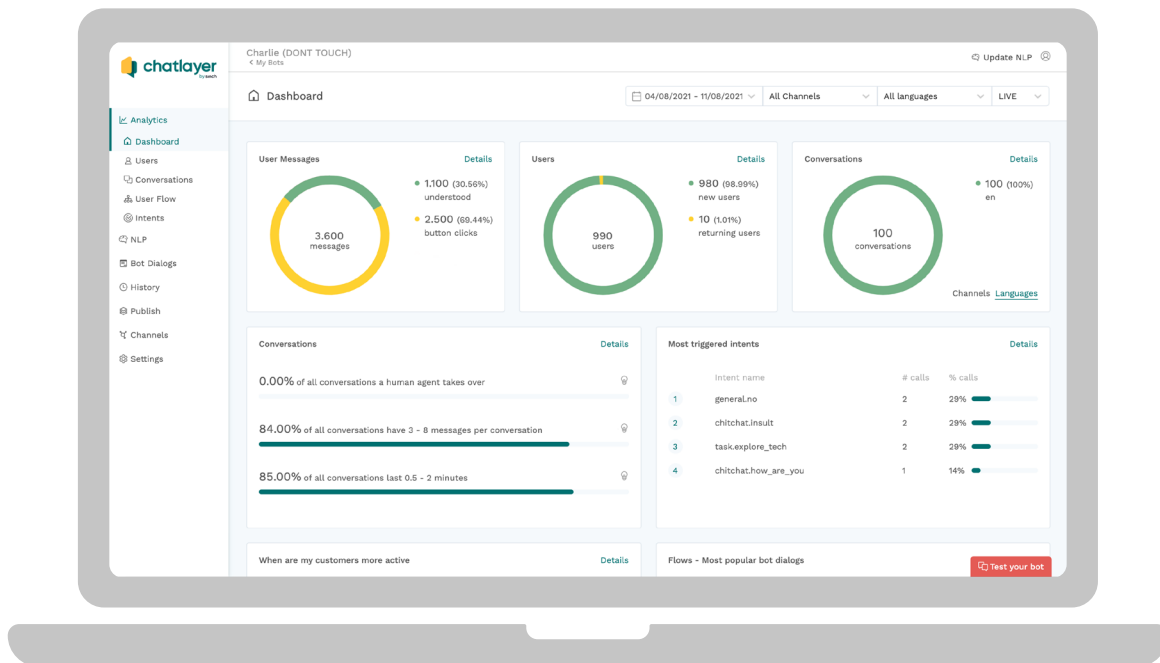
Our experts and partners can provide valuable guidance and insights, and we have in-house specialists who can collaborate with you on Conversation Design, APIs, Natural Language Processing (NLP), and custom development. You're never on your own: our goal is to ensure that you achieve the results you need.



Whichever path you choose, you'll harness the full power of Chatlayer's SaaS Conversational AI platform. This includes:

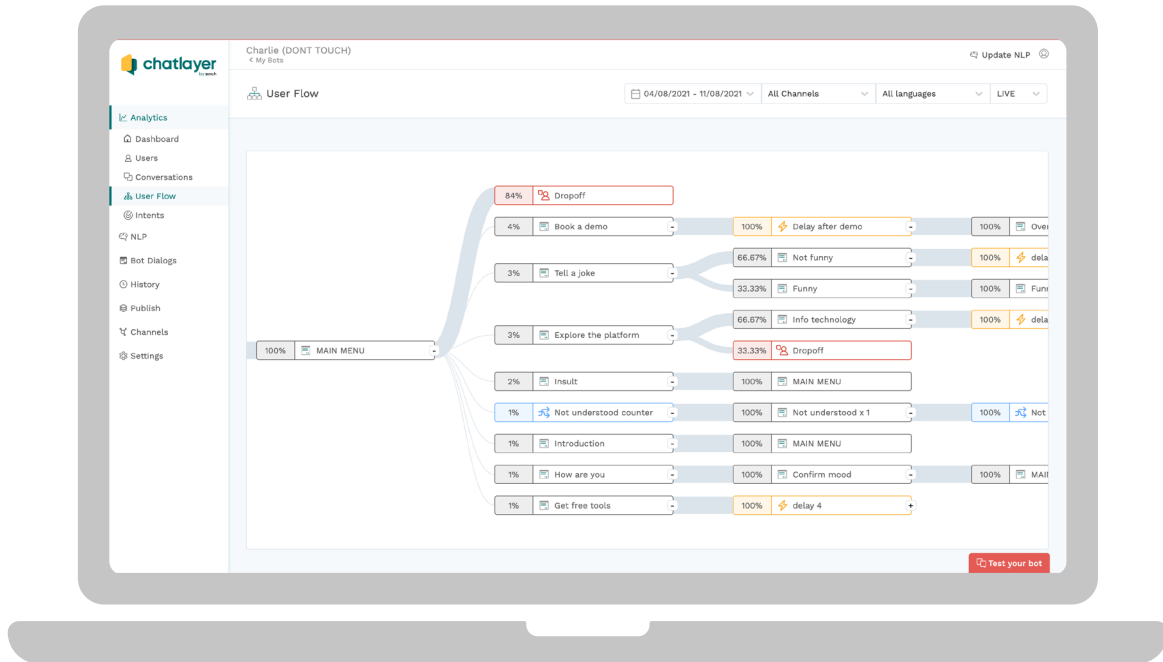
- 1 Our world-class, unique NLP engine with 125 languages out of the box
- 2 Rapid operationalisation and scalability across your entire enterprise
- 3 Standard API library with easy custom API development
- 4 Standard multichannel output, from WhatsApp to Facebook Messenger and from web to voice

...and much more.



And with multiple dedicated servers and ISO-27001 certification, you can rely on Chatlayer for high availability and the highest security standards.

Making a difference



Using Chatlayer makes a real difference for our customers. Using our Conversational AI, they achieve double-digit Customer Satisfaction increases. They reduce claims handling time from 8 hours to 28 minutes. They save 800 hours a week by reduced manual procedures. Our platform provides both the flexibility and quality to achieve real results, from Customer Service to Marketing. *You're in control.*

In a nutshell, the flexibility of the Chatlayer platform ensures that you achieve the results you want to achieve, your way. Whether that's through 100% self-service, template-driven, or making use of our experts and partners, you can focus on the outcome: happy customers, engaged users, and efficient processes.



Join hundreds of smart businesses and start with Chatlayer today.

